





 **Job Opening:** Service Engineer

 **Location:** Baner, Pune, Maharashtra

 **Company:** ERA Hydro-Biotech Energy Pvt. Ltd.

### What You'll Do:

- Supervise and manage a team of plant/site operators deployed across multiple client sites.
- Act as the single point of contact for clients and operators for all plant operation and service matters.
- Communicate with clients and explain service, maintenance, and operational requirements of plants under AMC.
- Analyse operational issues and coordinate with vendors and clients to resolve problems effectively.
- Plan and conduct service visits and client site visits to ensure smooth plant functioning.
- Ensure plant operator safety, attendance, statutory compliance, and legal formalities at site.
- Monitor operation budgets, ensure timely invoice submission, and follow up for payment collection.
- Contact vendors, obtain quotations, and explain technical requirements to achieve cost-effective procurement.
- Support Sales team during plant augmentation, upgrade, and modification enquiries.
- Generate spare parts sales, coordinate supply, and assist in installation for AMC plants.
- Maintain monthly RCA (Root Cause Analysis) records for each site covering issues and corrective actions.
- Maintain spare parts inventory, service logs, and all plant operation documentation.
- Arrange and coordinate technical and safety training for plant operators.
- Prepare and submit Weekly / Monthly / Quarterly Service Reports and MIS to clients and management.
- Follow company policies, safety rules, professional ethics, and maintain coordination with internal teams, vendors, and clients.



### What You Need (Must-Haves):

- Knowledge of Water & Wastewater Treatment plant operation and maintenance.
  - Hands-on knowledge of **ETP, STP, WTP, and Biogas plant systems**.
  - Mechanical knowledge of machines, equipment, tools, repair, and maintenance practices.
  - Understanding of pumps, blowers, dosing systems, piping, and treatment processes.
  - 2–3 years of experience in supervising and handling water/wastewater treatment plants (Service / AMC role).
  - Knowledge of safety standards, statutory compliance, and plant documentation.
  - Basic commercial understanding of budgeting, invoicing, and vendor coordination.
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### Skills & Behaviours

- Strong operation monitoring and plant control capability.
  - Quality control and process improvement mindset.
  - Equipment maintenance and troubleshooting skills.
  - Strong problem-solving and root cause analysis ability.
  - Leadership and team supervision.
  - Good communication and client-handling skills.
  - Vendor coordination and negotiation ability.
  - Planning, reporting, and documentation discipline.
  - Adaptability, initiative, and proactive approach.
  - Teamwork, cooperation, and professional ethics.
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### **Apply Now**

#### 1. Reach Out Directly:

 **Call or WhatsApp: 89567 19805**

 **Email: [hr@erahbt.com](mailto:hr@erahbt.com)**